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To Our Valued Customers,

In these difficult and uncertain times we would like to reassure you that one thing will remain the same, Universal Africa Lines will keep its Liner Services to West Africa fully operational and running.

UAL has been servicing West Africa for over 47 years during which we have weathered many storms, and this is by far the biggest challenge we have encountered to date.

We fully realize the severity of the present crisis and therefore have taken measures to secure maximum safety both on board our vessels, and in port.

We will do our part in keeping the logistical corridor to and from West Africa open, and we commit to calling our scheduled ports to the best of our ability as we have always done.

The challenges we face to do so, might force us to make (short notice) changes to our schedules, for which we count on your kind understanding.

We are in this together, and count on your support the same as you count on ours.

Our hearts go out to everyone personally affected by this virus, and we have the deepest respect for all the health care workers and public officials who are fighting around the clock.

We can only humbly do our small part and sincerely appreciate your continued support.

With best regards,

Harald Maas
Director
UAL Netherlands BV
General Agent to UAL Ltd